

## Quality policy

The success of our company is based on the satisfaction of our customers with regard to the construction of high quality facilities according to their request and ideas with our professional recommendations, on compliance with the delivery time and the correct prices in line with the prices dictated by the market, as well as on the satisfaction of our employees. These are the reasons that influenced our decision to initiate and implement a quality management system according to the requirements of the international standards of the ISO 9001: 2008 series, in order to develop qualitatively and therefore quantitatively and be better tomorrow than we are today.

Referring to our past experience and facts, the goals of our company are:

- Continuous development and refinement in accordance with the wishes, ideas and needs of our customers, whose satisfaction is a confirmation of well done work, and therefore recommendation for further business.
- Increase of market position through technical and technological development, improvement and raising of the expertise and knowledge of employees, as well as previous experience
- Maintaining and nurturing fair and professional relationships with the suppliers we have been dealing with for years, as well as establishing good relationships with new suppliers
- Maintaining and improving good working conditions and an environment that stimulates our employees to creative and team work because they are part of one family that makes up our company.
- Compliance with legislation to eliminate risks to human health and safety as well as to improve the environmental management system..
- The quality of our products and services must not be subordinated to cost reductions and shorter deadlines, with the right and obligation of employees to indicate the decisions and actions of superiors they consider to lead to a decrease in quality levels.

The company management has a responsibility and obligation to inform all employees about the content of the quality policy, to ensure that it is understood and to ensure its implementation at all levels.